



Public Sector – Strategic Facilities Planning

Start Point
<ul style="list-style-type: none">• Public Sector entity• Ad-hoc management of services• No performance measurement• Appropriation of funds• No planning documents• No links to the corporate business plan
Objective
<ul style="list-style-type: none">• Company looking to progress from Public Sector to Trading Fund• Development of Strategic Plans as a template to manage• Establish a performance culture• Establish link between the Estates and the Corporate Business Objectives• Establish Estates division as the internal centre of excellence for all corporate divisions
Methodology
<ul style="list-style-type: none">• Met with key business stakeholders• Undertook business needs analysis• Developed Strategic Facilities Plan for board ratification• Developed Strategic Performance and Procurement Plans to support the Facilities Plan• Developed implementation program supporting the Plans• Implemented change management program across the Estates division
Outcome Benefits
<ul style="list-style-type: none">• Estates Division meeting Strategic Facilities Plan objectives• Performance linked to Balanced Scorecard model tracking the support of business needs• Successful change management of staff, customers and suppliers